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Public Service Commission of South Carolina

January 29, 2010

In reference to Docket no. 2009-479-WS

United Utility Company, Inc. application for adjustment of rates:

I would like to explain that I live alone and my only income is my monthly disability check. I cannot see how United Utility company can justify increasing my sewage rate from the \$48.24 that I pay now. Anyone that I have ever talked to about the price I have to pay monthly just for sewage, is simply amazed at the cost.

This subdivision is working class people, and many are living on disability like me. Through the years many of the houses have been foreclosed and ended up becoming rentals. This brings down the neighborhood even more.

I would like to suggest to United Utilities that landlords should be reasonable for their properties not renters. Renters move in and don't pay the bill for months then move out. The landlord ends up paying or at least should.

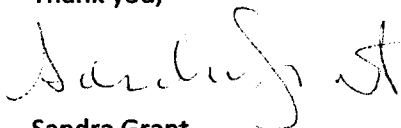
Also for those that don't pay on time as required, they should not be permitted to allow months and months to pass before something is done to collect. It is not right that the people that pay on time and regularly be punished with the increase to cover for those that don't.

We now have a United Utilities employee that comes daily to the treatment plants. We went years that no one came here regularly. I feel that he could come three days a week (i.e. Monday, Wednesday and Friday). That should be sufficient for a subdivision this size. I cannot imagine that any type of terrorist act would be carried out in Briarcreek Subdivision and if it was that the little old man (United Utilities employee) that services this subdivision could not do anything to stop it.

Maybe United Utilities could make arrangements with Draytonville Water, Inc. and charge customers based on water usage. That would be a much better way to bill customers. It would possibly help United Utilities to know when renters are moving in or out.

As homeowners we are stuck here. We will have no choice but to pay whatever you allow United Utilities to charge.

Thank you,



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